

CHRIS PATTEN-WALKER

South Croydon, England

+44 (0) 7905 104462 • mail@chris-patten-walker.co.uk • www.linkedin.com/in/chris-patten-walker

SENIOR PROJECT MANAGER

15+ years of experience delivering complex business transformations and digital product releases across financial services, wealth management, client, and enterprise platforms. Extensive background leading business operations, data, and technology teams within global investment organizations. Highly skilled in:

- Global Program & Project Management
- International Team Leadership & Management
- Product Release & GTM Strategy
- Stakeholder Relationship Management
- Data Migration & Data Governance
- CRM & Client Platform Change
- Testing, Cutover & Release Management
- Agile Scrum & Hybrid Delivery
- Strategic Planning & Product Roadmaps
- Resource & Budget Management
- Market Analysis & Financial Forecasting
- Digital Transformation & Modernization
- UX Design & Development Facilitation
- Wealth & Asset Management Experience
- Portfolio Management
- AI Technology Implementation

Technical Skills

MS Project | Azure Synapse | Jira | Confluence | MS Office | MS SharePoint | AI Mind Studio

RECENT PROFESSIONAL EXPERIENCE

ROYAL BANK OF CANADA (BREWIN DOLPHIN LTD) • HYBRID / LONDON, ENGLAND • OCT. 2023 – NOV. 2025

Project Manager & Product Owner – Global Compliance Integration | *Mar. 2024 – Nov. 2025*

- Oversaw the strategic planning, governance, and delivery of data integration for a global £20M+ program
- Managed a £2M+ project budget and led a team of 4 Project Managers covering 175+ daily feeds
- Partnered with Executive Leaders (CTO of Europe, Head of Compliance, Head of Risk) to ensure compliance with risk and regulatory frameworks
- Collaborated with cross-functional teams across Software Development, Testing, Data Management, Production Support, and Release Management to deliver integration projects and product releases
- Served as Product Owner responsible for facilitating UX design changes and development for a legacy financial compliance platform serving 2,500+ employees
- Set, managed, and met 100% of KPIs while managing governance across 8 project plans and 600+ tasks
- Chaired AML and Compliance working groups and steering committees with senior leadership to report project progress related to budgets, key milestones, and risk assessment

Project Manager & Product Owner – International Digital Migration | *Oct. 2023 – Mar. 2024*

- Led product roadmap creation, strategic planning, budget management, and project management for the international migration of 2,500+ staff to a new HR platform (SuccessFactors to Workday)
- Ensured the alignment of employee master data and downstream processes and oversaw UX changes
- Managed third-party deliverables across Workday and payroll providers; overseeing data quality, testing, governance, and compliance requirements

ROYAL BANK OF CANADA (BREWIN DOLPHIN LTD) • HYBRID / LONDON, ENGLAND • NOV. 2019 – FEB. 2023

Project Manager & Product Manager – Digital Upgrades & Releases | *Nov. 2019 – Feb. 2023*

Delivered business and technology change initiatives across wealth management with multi-million GBP budgets including digital client platforms, suitability, custody-related platform change, and core operational systems.

Project Manager & Product Owner – Digital Wealth Management Pilot | Feb. 2022 – Feb. 2023

- Developed and executed upgrade strategy for a digital, client-facing SaaS portal (WealthPilot) with £82M AUM and 800+ clients across multiple countries
- Directed a team of 7 including IT Specialists, Business Analyst, and Supplier Consultants and oversaw end-to-end testing, governance, and implementation readiness to achieve business adoption
- Managed Agile backlog delivery with the business and third-party supplier, supporting release planning, prioritisation, and delivery control across multiple annual releases

Project Manager – Wealth Management Digital Upgrade & Client Framework | Oct. 2020 – Feb. 2022

- Led strategic planning, management, and delivery of a digital upgrade (BITA Risk v10 to BITA Wealth v2.0) for a £160B AUM program with 800+ clients across multiple countries
- Directed a cross-functional team of 12 (IT Specialists, Business Analyst, Supplier Consultants)
- Collaborated with SMEs (Risk Managers, Investment Managers, Financial Planners) to ensure alignment with upgrade strategy, business goals, and international regulatory requirements
- Managed priorities and supplier coordination for Agile delivery while leading end-to-end testing and governance, ensuring delivery quality and compliance with FCA and MiFID II requirements

Project Manager - Fund Distribution & Security Platform Upgrade (Clearstream) | Nov. 2019 – Oct. 2020

- Managed the transition (Clearstream Online to Clearstream xACT) supporting controlled change and migration across a core settlement and custody SaaS platform
- Oversaw testing, readiness, and delivery coordination for 250+ business users across corporate actions, cash processing, settlements, and reconciliations
- Delivered transition on time and within budget, meeting project KPIs and regulatory requirements

ADDITIONAL EXPERIENCE

Project Manager

Deutsche Bank Limited • London, England • Aug. 2015 – Dec. 2016

Project Manager

Royal Bank of Scotland • London, England • Feb. 2013 – Dec. 2014

EARLIER CAREER

BlackRock — Vice President, EMEA (Permanent)

Credit Suisse — Vice President (Permanent)

Merrill Lynch — Vice President (Permanent)

JP Morgan — Project Manager (Contract)

HSBC Investment Bank — Project Manager (Contract)

Royal Bank of Scotland — Project Manager (Contract)

EDUCATION & CERTIFICATIONS

Higher National Diploma (HND) in Computer Science • University of Greenwich
PRINCE2 Certified